



Intelligent Automation

Realize True Savings through Efficiency



gslab | **G@VS**

Introduction

In today's dynamic business landscape, Intelligent Automation is revolutionizing the way organizations operate. Intelligent Automation represents a powerful fusion of Artificial Intelligence (AI) and automation technologies. It empowers businesses to streamline operations, enhance decision making, and deliver exceptional customer experiences.

Key Focus Areas

Robotic Process Automation (RPA) Automate repetitive tasks and workflows	Natural Language Processing (NLP) Understand and respond to human language
Cognitive Automation Leverage AI to understand and process unstructured data	Data Analytics Extract valuable insights from vast datasets
Machine Learning Enable systems to learn and adapt without human intervention	Seamless Integration Integrate with existing IT infrastructure

Business Outcomes



Accelerated Digital Transformation



Improved Business Workflows



Minimized Manual Errors



18-20% Savings through RPA



Optimized Workforce



Consistent Processes, Data Accuracy, Governance



Improved Customer Satisfaction

Transforming Industries through Our Automated Solutions

For Healthcare

Providers

Clinical Operations

- Patient Enrollment
- No Show Management
- Discharge Procedures Automation
- Prior Insurance Authorization

Business Operations

- Clinician Onboarding
- Pre-Filled Regulatory Compliances
- Document Processing
- Medical Billing

IT Operations

- Data Integration, Management
- System Security, Compliance
- Infrastructure, Network Management
- Application Development, Maintenance

Payers

Claims Processing, Communication

- Claim Adjudication
- Claim Status
- Appeals, Grievances
- Address Validation/ Change

Patient Care, Engagement

- Population Health Management
- Preventative Health Programs
- Chatbots
- Status Triggers

For BFSI

- Claim Process Automation
- Loan Origination Process Automation
- Spreading Process Automation
- Dispute Management
- Account Maintenance
- Portfolio Analysis Process Automation
- Contracts Process Automation
- Accounts Payable/ Receivable (Invoice) Automation
- Digital Mailroom Automation
- Customer Service, Inquiries
- Credit Appraisal
- Payments, Settlements
- Collections
- Fraud Prevention
- Know Your Customer

Strong Expertise across Key Platforms



Success Stories

Automation for One of New York's Largest Behavioral Health Centers

- **90%** reduction in time spent, saving **894 hours** across **3,000** assessments
- Improved **workforce productivity**, staff experience, customer service

Automation of Financial Statement Processing

- **60%+** reduction in manual processing time
- **2X** increase in throughput while maintaining spread **accuracy** and **completeness**

Adherence to Vaccination Mandate through Automation of Image Extraction

- Streamlined vaccine card image access and scanning, achieving **100% vaccination** for employees

Automation of Lending Documentation Processing

- Interpretation of **customer transactions** to identify competition, risk factors, triangulation of information
- **80%** reduction in manual processing
- **3X** increase in speed to market



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