



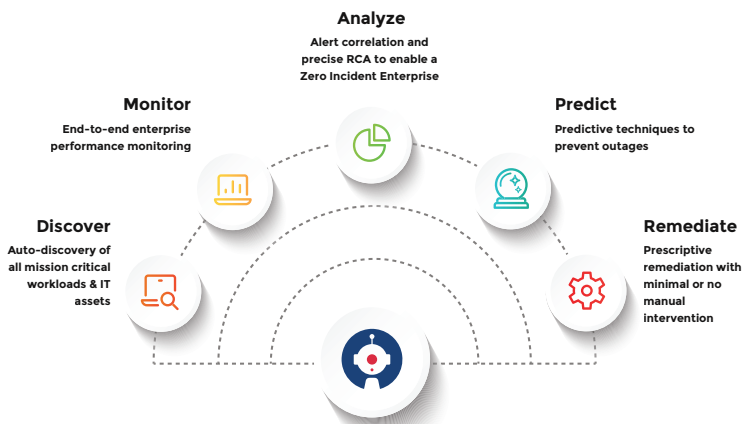
# AIOps Managed Services

Future-proof your Healthcare IT infrastructure with AI-led IT Operations and Managed Infrastructure Services using AIOps Platform, Zero Incident Framework™ (ZIF), and experience significant business outcomes.

## AIOps-led Offerings

### ZIF for IT Operations

ZIF drives accelerated business value through Intelligent Prediction and Intelligent Automation. ZIF uses unsupervised pattern-based machine learning to filter out noise, detect anomalies, correlate events, analyze root cause, predict incidents, and self-remediate. This facilitates a robust Healthcare IT Infrastructure that ensures availability and reliability of critical healthcare infrastructure and user applications - across the care continuum.



### ZIF for Service Desk

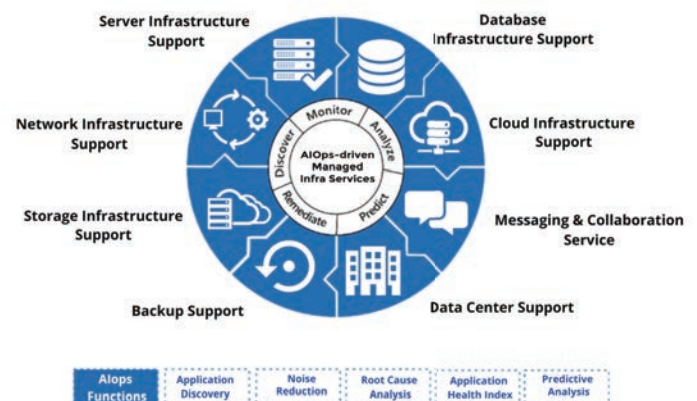
Give your Service Desk a complete makeover with Omni-Channel Support that is backed by experience in care practices and processes, Predictive & Prescriptive Analytics, AI-based Voice Assistants & Chatbots, Process Workflow Automation and the Virtual Supervisor.

### Data Center as a Service (DCaaS)

Accelerate strategic initiatives and focus on business goals, using pooled private cloud resources, Hyperconverged Infrastructure and Software-Defined solutions designed specifically for your needs, to deliver flexibility and agility. Furthermore, our AIOps-based Zero Incident Framework™ helps you achieve increased service reliability & minimized operating costs. Experience over 40% in OpEx savings & 30% savings over public cloud options, while making a seamless transition from a CapEx heavy model to a 'Pay-as-you-go' model.

### Managed Infra Services

Improve UX by 10X and reduce resource utilization by at least 40% by leveraging our SMART tools and the ZIF Platform.





## Business Outcomes for Healthcare Clients

- 30% enhancement in patient care/patient satisfaction
- 20% increase in the no of patients being seen
- 40% reduction in capital expenses for enterprises investing in discovery/monitoring/automation or AIOps tools
- 50% reduction in overall IT operational costs, by proactive incident deduction/remediation and unified monitoring
- 95% increased availability of business services by proactive detection of business services impact
- At least 60% reduction in MTTR on incidents
- Deployment of bots to reduce defects to zero, and increase productivity by a minimum 60%

## Awards & Recognitions for ZIF & Infra Services

- 2020 BIG Innovation Award by the Business Intelligence Group
- Featured as Prominent Player in the global AIOps market, by Market Research Explore
- Stevie Award in the 2020 American Business Awards in the 'Best Technical Support Solution - Computer Technologies' category
- Recognized by Gartner as a Vendor Leveraging Intelligent Automation
- Major Contender in Everest Group's IT Infrastructure Services Automation - Market Trends and Services PEAK Matrix™ Assessment

## Client Speak

We expected cost efficiency and savings and we achieved that. What we were pleasantly surprised with was the high quality implementation effort as well as the tremendous flexibility.

- Chief Information Officer, Large Hospital in NY

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# GAVS

GAVS is an AI company focused on enabling Enterprise Digital Transformation. Our solutions & services are led by AI/ML, Automation, Cloud, Big Data, and Analytics. Guided by the dual mandate of business alignment and cost effectiveness, we empower organizations to transform their operations and accelerate business outcomes with our proprietary AI products and platforms. We bring years of rich experience & expertise in diverse industry verticals, with special focus on Healthcare.

For more information on how GAVS can help solve your business problems, write to [healthcheck@gavstech.com](mailto:healthcheck@gavstech.com).

[www.gavstech.com](http://www.gavstech.com)